

## Our Company Quality Policy

Within De Monchy Natural Products we invest in quality, food safety and above all in our stakeholders. To do so we have written down our goals within this policy. This ensures that we provide our services in accordance with the requirements of our stakeholders, legislation and regulations.

- De Monchy Natural Products strives to always perform better than yesterday and continue to meet the standards of this quality policy.
- Our Quality Management System and our commitment as a company and as team is our way to ensure we comply to our quality goals.
- We have a comprehensible natural raw material portfolio of 5 products groups within flavoring, perfume and food industry.
- It is our goal to deliver and create a new standard of services and (food) safety. We will exceed the expectations, demands and needs of our stakeholders. This includes services such as 95% on time in full performance and market advise.
- De Monchy strives to be up to date to all legal and regulation demands. Such as:
  - BRC
  - HACCP
  - Organic
  - Kosher
  - Rain forest alliance
  - Fair trade
- The (food) safety objectives are communicated and understood within the organization and assessed for continuing suitability and continuous improvement.
- All the processes (and risks) are determined and reviewed to ensure improvements. Which are planned and managed regularly, making quality improvement a continuous process.
- De Monchy Natural Products strives to proactively think of future customer needs on all fields, not only of products, but also anticipate timely on new laws and regulations.
- We only work with approved suppliers who share our philosophy. Suppliers are evaluated regularly, meet our specifications and visited at least once by a De Monchy employee.  
Our suppliers:
  - Do not commit food fraud.
  - Do not employ children.
  - Do not use forced labor.
  - Are not corrupt.
- De Monchy realizes we are a part of a supply chain and has taken appropriate measures with all stakeholders and have a stable and constant sustainable quality.
- In 5 years we have a backward integrated supply chain, with warehouses in Europe, United states and Japan.
- Achieving further efficiency without sacrificing quality of our services for (food) safety is one the goals within Monchy Natural Products. This includes taking measurements to ensure our activities do not cause unacceptable risks to (temporary) employees, stakeholders, society and the environment.

Stephane Leveque  
19-11-2018

